

Anywhere365[®] Attendant Console for Microsoft Teams

Your Receptionist's Best Friend

A receptionist who has strong skills in courtesy, tact and diplomacy is an asset to your organization. Especially when provided with the right technology. Anywhere365[®] Attendant Console for Microsoft Teams is a powerful and highly intuitive

telephone operator console. It provides a range of intelligent reception features that enable fast and spotless call handling and distribution.



Voice



Webchat



Email



Easy To Use

The Anywhere365® Attendant Console for Microsoft Teams is the most user-friendly in the market. It was built as a modern browser-based solution with easy-to-use widgets. Operators see detailed caller information immediately when the call comes in, and efficiently send call-back reminders to co-workers. E.g. with keyboard shortcuts. All from one single pane of glass.

Attendant Console is available in several languages.

Flawless Customer Experience

You have only one shot for a great first impression. So, be sure to make every incoming call flawless. The Anywhere365® Attendant Console for Microsoft Teams is the ultimate solution will let you create that flawless customer experience.

Key Benefits

1 Modern User Interface

Anywhere365® Attendant Console for Microsoft Teams screen layout and colour schemes are very easy to adjust. The call screen offers a uniform view of all queues. Operators easily transfer calls with drag-and-drop.

3 Always Available

Thanks to its cloud architecture, receptionists and other operators can use the Anywhere365® Attendant Console at any location and on any device with an Internet connection.

5 Create Your Own Workspace







Every operator can add and customize the Attendant Console with preferred widgets, from our own stack as well as third party widgets and applications. A few examples:

2 Boost Productivity














The Anywhere365® Attendant Console offers a number of user-friendly functions, such as call-back reminders, contact notes, and automatic monitoring of hook state and presence.

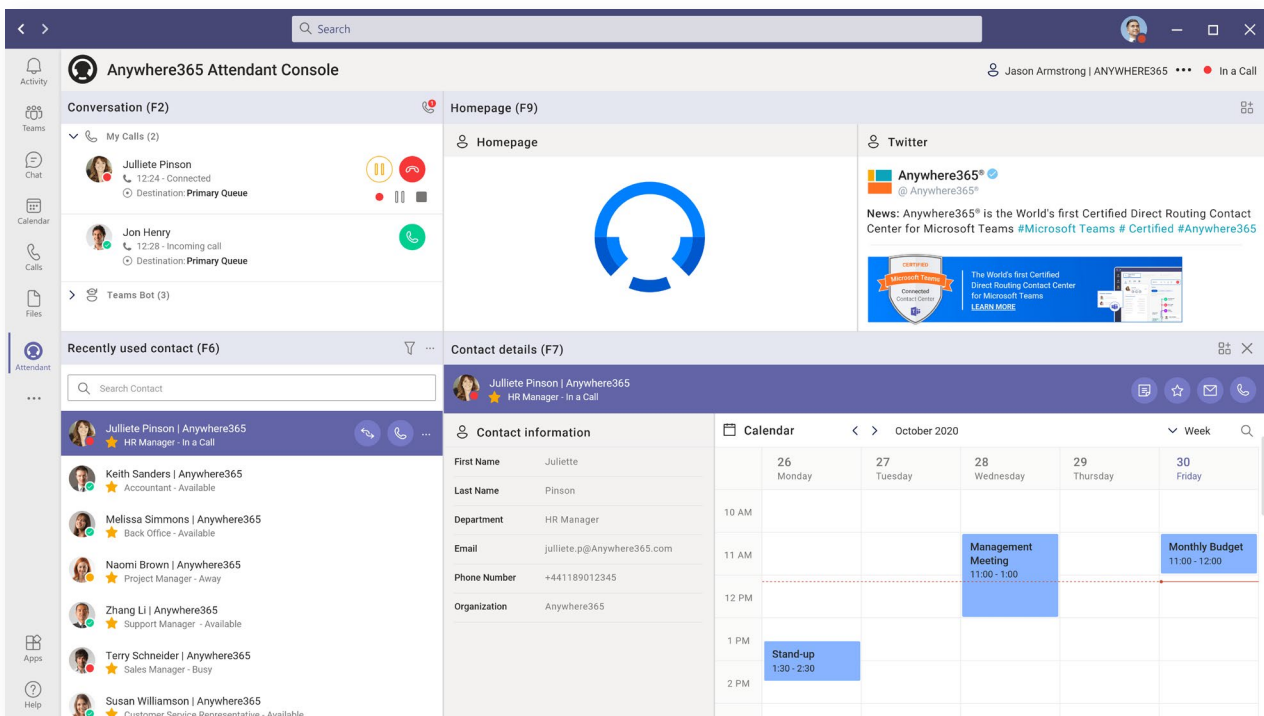
4 Ready For The Future

We regularly update and improve the Attendant Console with new features. Our development team constantly stretches its boundaries by integrating new developments and technologies.

-  CRM Widgets
-  Calendar
-  Notes
-  Web page widget
-  Contact information
-  Twitter

Key Features

-  Browser-based interface
-  Contact notes
-  Custom Widgets (SDK)
-  Smart call control
-  Call-back reminders
-  Dynamics CRM widget
-  Microsoft phone support
-  Queue support
-  Salesforce widget
-  Personal contact
-  Web page widget
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-  Favorites
-  Calendar integration



More resources


GoLive!

The GoLive! site <https://golive.anywhere365.io/> Explains in detail all aspects of installing, customizing, maintaining or using the software.

Anywhere365 website


<https://anywhere365.io/>

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